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| PatrickShannon8 Buck Street, Woburn, MA 01801 · 781-439-7144Patrick.j.shannon@verizon.net · [LinkedIn](https://www.linkedin.com/in/patrick-shannon-00839239/)  |
| Professional System Manager with 36 years of experience in the insurance and finance industry working in systems role in business unit directly with actuarial and accounting personnel. Highly experienced in working with SQL and relational databases. Recently elected an early retirement from John Hancock .  |

# Experience

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| July 18, 1983 – August 30, 2019John HANCOCK, Boston, MA.*December 2004 – AUGUST 2019**SYStems manager*Worked with actuarial and accounting personnel as part of a data management team supporting the annuity business. Responsibilities included creating and maintaining recurring and ad hoc reporting, creating input from SQL Server datastores for actuarial model processes, serving as both technical and product resource for department, responding to audit requests. |
| *June 1995 - DECEMBER 2004**Lead sYStems analyst*Senior member of team of programmers and analyst supporting traditional and nontraditional life and annuity product lines. Collaborated with all members of team as product and programming resource. Responsible for implementing annual changes to dividend calculations on participating products and implementation working with DBAs of DB2 database supporting actuarial reporting. *May 1991 – June 1995**Team manager*Managed a team of four programmers and analysts. Coordinated the team workload supporting the Life Product Development area. Designed tables with DBA for DB2 relational database for Annuity inforce data. *June 1985 – May 1991**Programmer analyst / sr programmer analyst* Lead programmer on team of four. Supported and enhanced a PL/I system for calculating US GAAP reserves. Created and maintained programs in APL environment.*July 1983 – june 1985* *progammer* Entry level programmer in actuarial area. In mainframe PL/I environment; worked on actuarial reserving and reporting applications, calculating from first principles.  |

# Education

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| September 1979 -May 1983Bachelor of science Computer Science, Tufts University, Medford, ma |
| **SKILLS**Competent in the use ofSAS, SQL Server, MS Access, Excel, Cognos, Microsoft Office |

# Community Involvement

### *****Reading Coalition for Prevention & SupporT*****

***(formerly Reading Coalition Against Substance Abuse)***

### *September 2010 – September 2020*

### ***Board of Directors Parent Volunteer***

### *September 2014 – September 2019*

### *Board of Directors President*

### *September 2012 – September 2014*

### *Board of Directors Vice President*